



CFPB v. Morgan Drexen, Inc.  
Claims Administrator  
PO Box 3518  
Portland, OR 97208-3518

To receive a payment, you must sign and return this claim form by **December 4, 2017.**

You can email the claim form and your scanned documentation to [morgandrexen\\_info@cfpbconsumerprotection.org](mailto:morgandrexen_info@cfpbconsumerprotection.org) or mail it to us at: CFPB v. Morgan Drexen Civil Penalty Fund Third-Party Administrator PO Box 3518, Portland, OR 97208-3518.

## CLAIM FORM

**Consumer Financial Protection Bureau v. Morgan Drexen, Inc.**  
**Case No. SACV13-01267 JLS (JEMx)**

We are the Consumer Financial Protection Bureau (CFPB), a federal government agency that enforces laws that protect consumers. We sued Morgan Drexen and its CEO for charging illegal fees for debt relief services and not describing their services accurately. Eligible victims in this case enrolled in the company's debt relief services between October 27, 2010 and June 18, 2015, and were charged illegal fees. If you believe you are an eligible victim of Morgan Drexen and you did not already receive a check from the CFPB for this case, you have the option to file a claim to receive a payment.

### Here's how.

- 1. Provide the file number for your Morgan Drexen account.**
- 2. Provide proof of the file number, such as an invoice or statement.**
- 3. Sign, date, and return this claim form, postmarked on or before December 4, 2017.**

### REQUIRED INFORMATION:

#### File Number:

Yes, I have attached a copy of proof of my file number.

*The information I have provided on this form is true to the best of my knowledge.*

Signature:

-  -   
MM DD YY

First Name*	MI*	Last Name*
<input type="text"/>	<input type="text"/>	<input type="text"/>
Mailing Address		
<input type="text"/>		
City	State	ZIP Code
<input type="text"/>	<input type="text"/>	<input type="text"/>

**Questions? Email [morgandrexen\\_info@cfpbconsumerprotection.org](mailto:morgandrexen_info@cfpbconsumerprotection.org) or call (844) 616-6625.**

**What is a file number?**

A file number, also called an account number, is a 10-digit tracking number that Morgan Drexen used as an identifier in its records.

**Where can I find my file number or "file #"?**

You can find your file number on documents sent to you by Morgan Drexen or law firms that did business with Morgan Drexen. It may have been written on your records as "Client File No." or "File #." Look for this number on documents including:

- **Invoices and monthly statements.** Review invoices or monthly statements sent to you by Morgan Drexen or a law firm that did business with Morgan Drexen. The file number may be listed on the top right-hand corner.
- **Letters from your law firm.** Review any correspondence or letters from the law firm that may have done business with Morgan Drexen, including termination letters or engagement letters. The file number may be at the top of the letter, below your contact information.
- **Client questionnaires.** Review the first page of the client questionnaire sent to you by Morgan Drexen or a law firm that did business with Morgan Drexen.

**What documentation should I send as proof of my file number?**

Please send to the CFPB a copy of one of the above documents, sent to you by Morgan Drexen or a law firm that did business with Morgan Drexen, showing your name and file number. **DO NOT SEND ORIGINALS.** Documents will not be returned to you.

**If I am eligible, how much money will I receive? Do I need to provide any other information?**

If you are eligible, the CFPB will use its records to determine how much money you are entitled to receive and will send you a check. You do not need to provide any information to CFPB except your Morgan Drexen file number.

**Who is Epiq Systems?**

The CFPB has contracted with Epiq Systems to administer claims and payments to consumers on our behalf.

**How do I verify that this claims process is legitimate?**

The CFPB never requires consumers to pay money or provide any banking information, credit card information, or other payment information before consumers can cash refund checks that CFPB has issued. If anyone claims that they can get you a refund but asks you for money, it could be a scam. You can verify with the CFPB that this is a legitimate claims process by calling CFPB directly at 855-411-2372 or visiting our website: <http://www.consumerfinance.gov/about-us/payments-harmed-consumers/payments-by-case/> and click on the link that says, "Morgan Drexen, Inc."

**Can I still ask questions?**

To find out more about the case or the payment, please contact the Claims Administrator:

- **Email:** [morgandrexen\\_info@cfpbconsumerprotection.org](mailto:morgandrexen_info@cfpbconsumerprotection.org)
- **Call:** (844) 616-6625
- **Write:** PO Box 3518, Portland, OR 97208-3518
- **Visit:** <http://www.cfpbconsumerprotection-morgandrexen.org>  
<http://www.consumerfinance.gov/budget/civil-penalty-fund/> and click "Morgan Drexen, Inc."

**Notice of Privacy Act Statement:** The information we are requesting is being collected to determine your eligibility for a redress payment to compensate you for harm suffered from a violation of a Federal consumer financial law that was the subject of a Bureau enforcement action.

This information may be used by and disclosed to employees, contractors, agents, and others authorized by the CFPB to receive this information to assist in providing your redress. It may also be disclosed:

- to a court, magistrate, or administrative tribunal in the course of a proceeding;
- for enforcement, statutory, and regulatory purposes;
- to another federal or state agency or regulatory authority;
- to a member of Congress, to the Department of Justice, a court, an adjudicative body or administrative tribunal, or a party in litigation; and
- pursuant to the CFPB's published Privacy Act system of records notice, CFPB.025 - Civil Penalty Fund and Bureau-Administered Redress Program Records.

The collection of this information is authorized by Pub. L. 111-203, Title X, Sections 1017(d) (Civil Penalty Fund) and/or 1055(a) (Redress), codified at 12 U.S.C. §§ 5497(d), 5565(a). You are not required to submit or provide any identifying information; however, not doing so may delay processing or be a basis for rejection of your claim.

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